Marketing *Summary*





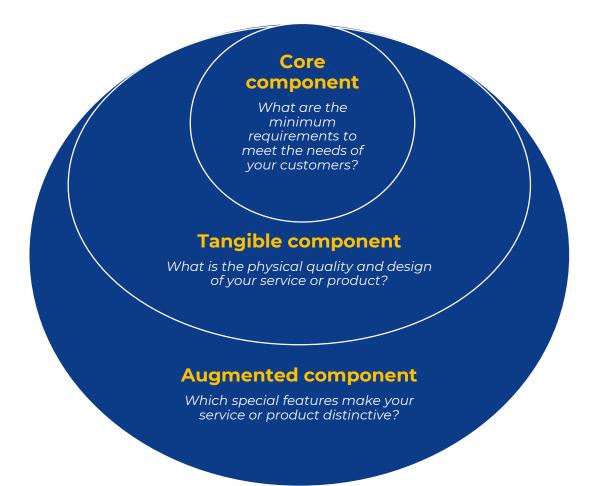


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Marketing Product







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Marketing *Place*



Customer touchpoints

	Before purchase	During purchase	After purchase
Direct	Where and how does a (potential) customer come directly in contact with your service or product before purchase?	Where and how does a customer come directly in contact with your service or product during purchase?	Where and how does a customer come directly in contact with your service or product after purchase?
Indirect	Where and how does a (potential) customer come indirectly in contact with your service or product before purchase?	Where and how does a customer come indirectly in contact with your service or product during purchase?	Where and how does a customer come indirectly in contact with your service or product after purchase?



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Marketing Promotion



Marketing activity plan

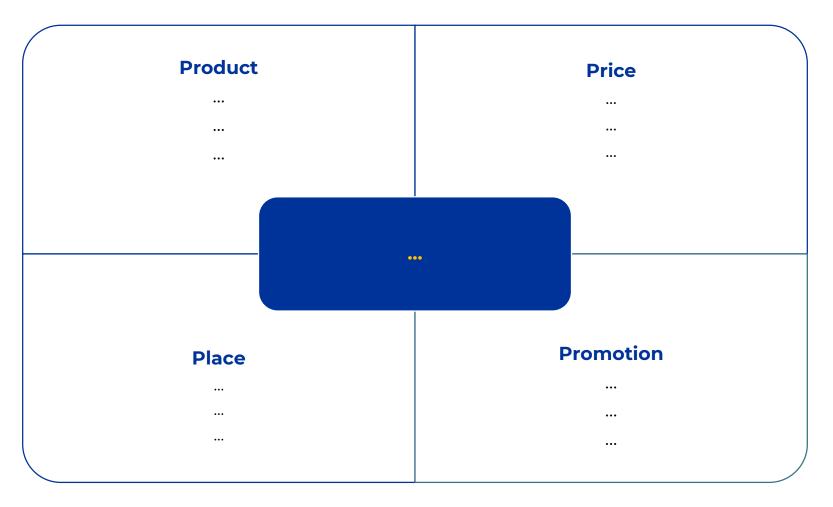
Marketing activity Milestone	Person responsible	Date of expected completion	Cost (€)
Print advertising, online advertising, mail- out, giveaway, media release, event, website, blog/social media, public relations, branding and artwork, or publications and catalogues.	Who is responsible for completing this task?	When do you expect to complete the marketing activity?	Estimated cost of activity.
Print advertising, online advertising, mail- out, giveaway, media release, event, website, blog/social media, public relations, branding and artwork, or publications and catalogues.	Who is responsible for completing this task?	When do you expect to complete the marketing activity?	Estimated cost of activity.
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My Project: Marketing (Summary)







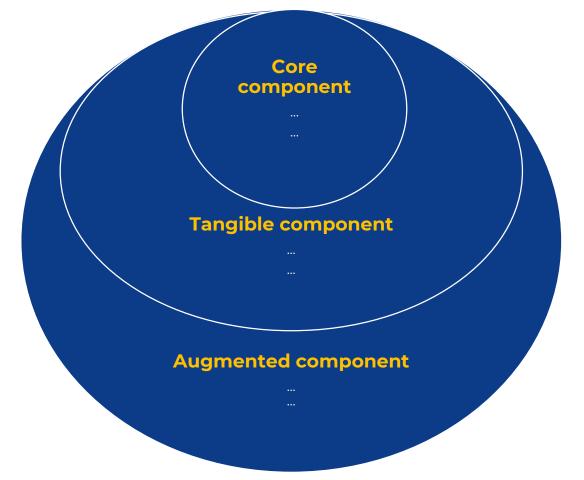
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My Project: Marketing (Product)









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My Project: Marketing (Place)





Customer touchpoints

	Before purchase	During purchase	After purchase
Direct	•	• • •	• • •
Indirect	• •	•	•



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My Project: **Marketing (Promotion)**



Marketing activity plan

Marketing activity Milestone	Person responsible	Date of expected completion	Cost (€)



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